

## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS

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## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.1 Undertaking of the Telephone Company2.1.1 Scope

- (A) Interstate IntraLATA Message Telecommunications Service (IIMTS) is the furnishing of those service components required for telecommunication between stations in different local service areas within the same LATA in accordance with the regulations and system of charges specified in this tariff. The message charges specified in this tariff in this tariff are in payment for Interstate IntraLATA Message Telecommunications Service furnished between the calling and called stations.
- (B) The Telephone Company does not undertake to transmit messages but furnishes the use of its service to its Customers for telecommunications.
- (C) The design, maintenance and operation of Interstate IntraLATA Message Telecommunications Service envisions that communications will originate or terminate at a station of the associated exchange telephone service used for IIMTS.

2.1.2 Availability of Service

- (A) The use and restoration of service shall be in accordance with Part 64 Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.
- (B) Subject to compliance with the above mentioned rules, where a shortage of service components exists at any time either for temporary or protracted periods, the establishment of Interstate IntraLATA Message Telecommunications Service shall take precedence over all other services.
- (C) Service is furnished subject to the availability of the service components required. The Telephone Company will (1) determine which of those components shall be used and (2) make modifications to those components at its option.

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

2. REGULATIONS (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.2 Availability of Service (Cont'd)

- (D) When connections are made to Customer-provided communications systems at a premises where the Customer does not originate or terminate communications, the Telephone Company may require that the exchange telephone service be furnished from a Telephone Company Central Office(s) different than the Central Office(s) designated by the Telephone Company to serve that premises.

2.1.3 Limitations on Duration of Connections

Telephone Company reserves the right to limit the duration of connection when necessary because of a shortage of service components caused by emergency conditions.

## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)2.1.4 Liability

- (A) In view of the fact that the Customers have exclusive control of their communications over the service furnished by the Telephone Company, and of the other uses for which service may be furnished by the Telephone Company, and because of the unavailability of errors incident to the use of such services of the Telephone Company, the services furnished by the Telephone Company are subject to the terms, conditions and limitations specified in (B), (C) and (D) following.
- (B) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with any aspect of the provision of service (including the failure to reach a called station), and subject to the provisions of (C) through (E) following, the Telephone Company's liability, if any, shall not exceed an amount equal to the initial minute charge applicable for such a message to the called station. This liability shall be in addition to any billing adjustments that may otherwise be appropriate.
- (C) The Customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its service; against claims for infringement of patents arising from combining with, or using in connection with, service of the Telephone Company, apparatus and systems of the Customer; and against all other claims arising out of any act or omission of the Customer in connection with service provided by the Telephone Company.
- (D) No carrier participating in this service shall be liable for any act or omission of any other carrier also participating in the service.
- (E) The services furnished by the Telephone Company, in addition to the limitations set forth in 2.1.4 (A) through (D) preceding, also are subject to the following limitation: the Telephone Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Telephone Company caused by Customer-provided equipment (except where a contributing cause is the malfunctioning of a@ Telephone Company-provided connecting arrangement).

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## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.2 Use2.2.1 Use Of Service

The service is provided for use by the Customer and may be used by others, when so authorized by the Customer, providing that all such usage shall be subject to the provisions of this tariff.

Interstate IntraLATA Message Telecommunications Service may be used for non-voice transmission on a two-point basis between points within the same LATA.

Telephone company provided local business exchange service may be used for the purpose of providing access to resold or shared Interstate IntraLATA Message Telecommunications Service according to the tariff regulations respecting resale and sharing contained in the local general services tariffs of the Telephone Company.

2.2.2 Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- (A) the use of the services of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for services;
- (B) the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, Interstate IntraLATA Message Telecommunications Service, by rearranging, tampering with, or making connection with any service components of the Telephone Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
- (C) the use of the service of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten, abuse, torment, or harass another;
- (D) the use of profane or obscene language;
- (E) the use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other Customers.

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## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.2 Use2.2.3 Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

2.3 Obligations of the Customer

- 2.3.1 The calling parties shall establish their identity in the course of any communication as often as may be necessary.
- 2.3.2 The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.
- 2.3.3 Each aggregator (any person that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for interstate telephone calls using the Telephone Company as its provider of operator services) must be in compliance with the requirements in subsection (c) of the "Telephone Operator Consumer Services Improvement Act of 1990" by adhering to the following guidelines:
  - (A) Post on or near the telephone instrument, in plain view of the consumer, the following information:
    - (1) The name and address of the provider of operator services.
    - (2) A written disclosure that the rates for all operator-assisted calls are available on request, and that consumers have a right to obtain access to the interstate common carrier of their choice and may contact their preferred interstate common carrier for information on accessing that carrier's service using that telephone.
    - (3) The name and address of the enforcement division of the Common Carrier Bureau of the Commission, to which the consumer may direct complaints regarding operator services.
  - (B) Ensuring that each of its telephones presubscribed to a provider of operator services allows the customer to use "800" and "950" access code numbers to obtain access to the provider of operator services desired by the consumer.

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## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.3 Obligations of the Customer (Cont'd)

## 2.3.3 (Cont'd)

- (C) Ensuring that no charge by the aggregator to the consumer for using a "800" or "950" access code number, or any other access code number, is greater than the amount the aggregator charges for calls placed using the presubscribed provider of operator services.

The requirements of paragraph (A) shall not apply to an aggregator in any case in which State law or State regulation requires the aggregator to take actions that are substantially the same as those required in paragraph (A).

For purposes of complying with paragraph (A), following are the Telephone Company's and the F.C.C.'s name and address:

Verizon Delaware Inc.  
P.O. Box 85  
Wilmington, DE 19899  
dial operator

Verizon Pennsylvania Inc.  
P.O. Box 30299  
Philadelphia, PA 19103  
dial Operator

Federal Communications Commission  
Enforcement Bureau  
445 12th Street, SW  
Room 7-C723  
Washington, DC 20554

The Telephone Company will assume responsibility for complying with the requirements for posting information on or near its pay telephones located on or near an aggregator's premises.

Access digit may be required (such as dial "9" from a motel) before dialing Operator.

2.4 Payment Arrangements2.4.1 Payment for Service

The Customer is responsible for payment of all charges for services furnished to the Customer, including charges for services originated or charges accepted at the Customer's station and for charges billed the customer for calling card messages.

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## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.4 Payment Arrangements (Cont'd)2.4.2 Billing and Collection of Charges

The charges for calls and chargeable reports are due when billed and are billed and collected by this Company or the connecting company from whose station the calls were sent paid or at whose station the calls were received collect.

The late payment charge applicable to intrastate services as specified in the Telephone Company's local exchange service tariffs also applies to Interstate IntraLATA Message Telecommunications Service.

2.4.3 Termination of Service for Cause

Upon non-payment of any sum due the Telephone Company, or upon a violation of any of the conditions governing the furnishing of service, the Telephone Company may by notice in writing to the Customer, without incurring any liability, forthwith discontinue the furnishing of said service.

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## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.4 Payment Arrangements (Cont'd)2.4.4 Advance Payments

Applicants for Interstate IntraLATA Message Telecommunications Service, whose financial responsibility is not a matter of general knowledge or who are not connected in a substantial way with a firm, corporation or other concern of established credit, may be required to make an advance payment of at least one month's estimated charges.

2.4.5 Deposits

The Telephone Company may, in order to safeguard its interests, require an applicant or a Customer to deposit a sum up to an amount equal to twice the estimated average monthly charge for usage of interstate intraLATA message telecommunications service offered herein; such deposit to be held by the Telephone Company as a guarantee of the payment of charges provided for herein. The fact that a deposit has been made in no way relieves the applicant or Customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation. At such time as the service is terminated the amount of the deposit is credited to the Customer's account and any credit balance which may remain is refunded. At the option of the Telephone Company such a deposit may be refunded or credited to the Customer at any time prior to termination of the service.

In case of a cash deposit, for the period the deposit is held by the Telephone Company, the Customer will receive simple interest at the rate of 9% per annum, unless a different rate has been established by the appropriate legal authority within the state.

2.4.6 Monetary Units

- (A) In the case of service from vessels or aircraft of United States registry, the charges shown in this tariff for such service are quoted by the vessel in United States dollars.
- (B) In the case of service from vessels or aircraft registered in countries other than the United States, the charges are quoted in United States dollars or are converted into the currency of the country of registry at rates of exchange with respect to United States dollars, which may vary from time to time because of changes in monetary and other conditions.

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## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.5 DefinitionsBill to Third Party

The term "Bill to Third Party" denotes a billing arrangement by which a call may be charged to an authorized station as determined by the Telephone Company other than the station originating the call or the station where the call is terminated.

Call Forwarding

Call forwarding denotes that feature whereby a call placed to a Customer's telephone number in one exchange (the call forwarding location) is automatically forwarded by Telephone Company central office equipment to a station designated by said Customer in another exchange.

Calling Card

The term "Calling Card" denotes a credit/charge card for use in billing IIMTS calls.

Collect Call

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a Calling Card or third party number. In the case of a public or semi-public coin telephone the charges must be billed to a Calling Card or third party number, or the call may be reoriginated from the called station.

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## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.5 Definitions (Cont'd)Communications System

The term "Communications System" denotes channels and other facilities which are capable, when not connected to Interstate IntraLATA Message Telecommunications Service, of communications between Customer-provided terminal equipment or Telephone Company stations.

Credit Card

See Calling Card

Customer

The term "Customer" denotes the person, firm or corporation responsible for the payment of charges and compliance with the regulations of the Telephone Company.

Customer Dialed Calling Card Station

The term "Customer Dialed Calling Card Station" denotes that service where the person originating the call dials prescribed numbers in order to complete the message without operator assistance (unless it is necessary to record the originator's calling card number), and the message is billed to a calling card number.

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

2. REGULATIONS (Cont'd)

2.5 Definitions (Cont'd)

Customer-Provided Terminal Equipment

The term "Customer-Provided Terminal Equipment" denotes devices or apparatus and their associated wiring, provided by a Customer, which do not constitute a multiline terminating system or a communications system and which, when connected to the communications path of the telecommunications network, are connected either electrically, acoustically or inductively.

## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.5 Definitions (Cont'd)Dial Station

The term "Dial Station" denotes that service where the person originating the call dials the telephone number desired, completes the message without the assistance of an operator and the message is billed to the originating number.

Dial Station-to-Station

(See Dial Station)

Exchange

The term "Exchange" denotes a unit generally smaller than a local access and transport area, established by the Telephone Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. One or more designated exchanges comprise a given local access and transport area.

## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.5 Definitions (Cont'd)Initial and Additional Minute

The term "Initial Minute" denotes the interval of time allowed at the rate quoted for a connection between given points.

The term "Additional Minute" denotes the unit of time used for measuring and charging for time in excess of the initial minute.

Interstate IntraLATA Message Telecommunications Service (IIMTS)

The term Interstate IntraLATA Message Telecommunications Service applies to service between points in different states which are in the same Local Access and Transport Area.

Local Access and Transport Area (LATA)

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges which are grouped to serve common social, economic and other purposes.

Main Billed Account

The local exchange telephone number(s) associated with a customer name and address and to which IIMTS charges are billed.



## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.5 Definitions (Cont'd)Multiline Terminating System

The term "Multiline Terminating System" denotes switching equipment (e.g., PBX, Centrex, ACD, tandem switching equipment) and key telephone type systems which are capable of terminating more than one local central office line, WATS access line, private line service or communications system.

Operator Station

The term "Operator Station" denotes Station-to-Station service other than Dial Station service or Customer Dialed Calling Card Station service.

Operator Station-to-Station

(see Operator Station)

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

2. REGULATIONS (Cont'd)

2.5 Definitions (Cont'd)

Person-to-Person

The term "Person-to-Person" denotes that service where the person originating the call specifies to the operator a particular person, mobile station, department, or office to be reached.

Premises

The term "Premises" denotes a building or buildings on continuous property (except railroad rights-of-way, etc.) not separated by a public thoroughfare.

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

2. REGULATIONS (Cont'd)

2.5 Definitions (Cont'd)

Station-to-Station

The term "Station-to-Station" denotes that service where the person originating the message does not specify the person, mobile station, department, or office to be reached.

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

2. REGULATIONS (Cont'd)

2.5 Definitions (Cont'd)

Telephone Company

The term "Telephone Company" denotes Verizon Pennsylvania Inc., its concurring carriers and its connecting carriers, either individually or collectively.

Transient Land Mobile Unit

The term "Transient Land Mobile Unit" denotes a land mobile unit communicating through a base station other than the base station with which it is normally associated.

United States

The term "United States" denotes the United States mainland, i.e., the District of Columbia and all states except Alaska and Hawaii.

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

2. REGULATIONS (Cont'd)

2.6 Connections

2.6.1 General

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Interstate IntraLATA Message Telecommunications Service furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publication AS No. 1 and in 2.1 through 2.4 preceding.

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## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.7 RATE DETERMINATION

The rate for an IIMTS call is determined by factors such as:

- distance between rate centers
- time of day and day of week
- duration of call
- class of service

The specific factors which apply to a given IIMTS call and their application are listed in the rate section applicable to that type of call. The regulations pertaining to those factors are as follows:

2.7.1 Distance Between Stations

- (A) The distance between two points within the LATA is measured on the basis of airline mileage between rate centers as described in 3.1.

2.7.2 Time of Day and Day of Week

The rate charged is determined by the day and time (standard or daylight savings) at the rate center of the calling station.

2.7.3 Class of Service

For the purpose of rate application, one of the following classes of service may apply to a given call:

(A) Station-to-Station

There are four types of station-to-station calls: (C)

- (1) The Dial Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones. Dial station rates also apply when:

- (a) An operator records the calling station number where no automatic recording equipment is available.

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## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.7 RATE DETERMINATION (Cont'd)2.7.3 Class of Service (Cont'd)(A) Station-to-Station (Cont'd)

## (1) (Cont'd)

- (b) A call is placed from a dormitory station and an operator records a special identification number issued by the Telephone Company for billing purposes to students of colleges or universities. The calling station must be equipped with Dormitory Centrex Service or with a PBX equipped with Direct Inward Dialing and Automatic Identified Outward Dial service.
- (c) A call is forwarded by Call Forwarding equipment.
- (d) An operator reaches the called station because of trouble on the network.
- (e) An operator places a call for a calling party who identifies himself/herself as being handicapped and unable to dial the call because of his/her handicap.
- (f) An operator reestablishes a Dial station call that has been interrupted after the called station has been reached.
- (g) Calls are originated from vessels which have an assigned Telephone Company Marine Identification Number (MIN).
- (h) An operator places a call because service components are not available for dial completion.

- (2) The Operator Station class of service applies when calls are completed with the assistance of an operator except as specified for the Dial Station and Customer Dialed Calling Card Station classes of service. Operator Station service includes messages originated at a public or semi-public coin telephone.

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## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.7 RATE DETERMINATION (Cont'd)2.7.3 Class of Service (Cont'd)(A) Station-to-Station (Cont'd)

(3) The Customer Dialed Calling card Station class of service applies when the person originating the call:

(a) dials the digit zero, plus the telephone number, plus a calling card number (where equipment is available) to complete the call without operator assistance, or

(b) dials the digit zero, plus the telephone number (0 + number) to complete the call. In such cases operator assistance is limited to recording the calling card number for billing purposes or

(c) dials the operator and places a calling card station-to-station call when equipment capability precludes either of the foregoing.

(4) The Coin Telephone Station-to-Station Corrections Collect class of service applies when the person originating the call is calling from a correctional facility using specially restricted corrections service.

(N)

(N)

(B) Person-to-Person

The Person-to-Person class of service applies when the person originating the call specifies the particular party to be reached by an operator. That party may be:

(1) A person.

(2) A mobile station through a Miscellaneous Common carrier attendant.

(3) A station, department, or office through a PBX attendant.

After the called station has been reached, if the calling party requests or agrees to speak to a party other than the party initially specified, the call is still classified as Person-to-Person. The calling party is responsible for identifying the party at the called station.

Person-to-Person also applies when the call originator requests an operator to make arrangements with a called party to establish a call at a specified time.

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## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.7 RATE DETERMINATION (Cont'd)2.7.4 Timing of Messages

Chargeable time includes the initial period plus the additional period if any, and is determined as follows:

- (A) When a message is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.
- (B) On Station-to-Station messages, chargeable time begins when connection is established between the calling station and the called station.
- (C) On Person-to-Person messages, chargeable time begins when connection is established between the calling person and a specified person, station, department, office or an agreed-upon alternative.

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## INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## 2. REGULATIONS (Cont'd)

2.7 RATE DETERMINATION (Cont'd)2.7.4 Timing of Messages (Cont'd)

- (D) Chargeable time ends when the calling station "hangs up". If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is released either by automatic timing equipment in the telecommunications network or by the operator.
- (E) Chargeable time does not include time lost because of service faults or defects that are reported to the Telephone Company.
- (F) When exchange telephone service used for Interstate IntraLATA Message Telecommunications Service is directly connected (i.e., not connected through a Multiline Terminating System) at a Customer's premises to a communications system, chargeable time for all classes of service begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

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